



WorkflowGen

Your Enterprise Workflow Portal



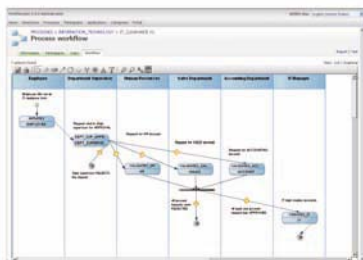
Workflow portal

End-users handle eForms with a full-web interface (available in 10 languages). This workflow portal is fully customized depending on the user rights and preferences. It can even be integrated into an existing corporate portal through built-in portlets.

The user can easily:

- > Initiate a new request (based on his profile)
- > Monitor his on-going requests (graphical view of the processing circuit)
- > Perform an action that has been assigned to him (validation, in-filling, commenting...) and forward the eForm.
- > Search information on recent, closed or archived requests
- > Delegate his actions to a colleague (during vacations as instance)
- > Switch between all-processes and single-process views

Users participating in a workflow get real time notification during the course of the process. They receive fully customized emails advising them of: actions assigned to them, actions they are requested to assign, requests that have been closed, actions overdue or cancelled...



Administration and design tool

WorkflowGen offers a full-web tool to design and monitor workflows (available in 5 languages).

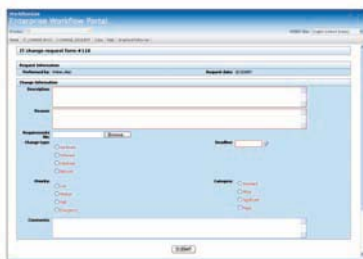
Administrators benefit from a graphical designer to literally draw the processes they want to implement.

Those processes are then stored and can be shared with other users or workflow software thanks to the use of the XPDL standard (XML Process Definition Language).

WorkflowGen features an advanced versioning system allowing non-stop service, even in case of process upgrades.

Administrators can finely manage the users and groups participating in the process, possibly synchronizing information with existing directories (Active Directory, LDAP...).

Detailed information about on-going or closed requests can be easily monitored thanks to built-in scoreboards, or sent to Business Intelligence tools for advanced statistics and reporting.



Electronic Forms

WorkflowGen supports 2 leading eForm technologies offering features like electronic signatures, document upload, import/export of data third party application data.

.Net Web Forms

- Create full featured Web Forms without programming
- Use the free Visual Web Developer 2005 Express to create Web Forms or Visual Studio 2005
- Use the same technology (.NET 2.0) and tool to design simple and complex forms
- No plugins or additional tools required

PDF forms

WorkflowGen supports PDF format so that users can create eForms by just scanning their existing paper forms and converting them into eForms. Users can also create a new form, without any programming, simply using any usual document publishing tools, like MS Office or any software featuring PDF conversion.



Process Implementation

WorkflowGen is workflow software specifically designed to automate human/administrative workflows quickly and easily.

It can handle both simple and extremely challenging processes, from 2 to hundreds of participants and actions.

Participants can be a single person, a list of persons or a list of persons with a coordinator. A task can be assigned manually, automatically (to a person selected by a third party application...), in self service, by a coordinator or temporarily delegated to another user...It can also be assigned to the manager thanks to hierarchy management (possibly plugged on existing directories).

The process designer can finely manage notifications (through customized emails) and exceptions (delay, cancellation or error)

The WorkflowGen workflow software can be used to implement challenging processes involving:

- > parallel actions
- > third-party applications access (data export in ERP as instance)
- > independent and embedded sub-processes run from the "parent" process
- > triggering by external applications (web service as instance).

Security

User authentication is fully secured and can be based on Active Directory, SSO systems or Databases. SSL support enables access from anywhere (extranet). Forms content can also be secured thanks to support of electronic signature in PDF forms

Integration

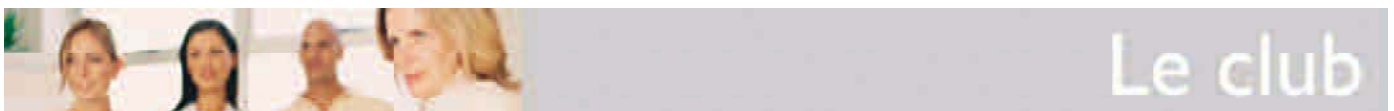
- > Enterprise Directory (Active Directory, LDAP,SSO, ...)
- > Enterprise Portal (Rss, Xml, Portlet, Webpart)
- > Databases (Ms SQL, Oracle,...)
- > Web Services
- > ERPs (SAP, PeopleSoft,...)
- > Microsoft Sharepoint 2003 and 2007 (Server and WSS)
- > On demand solutions (Salesforce.com)
- > Mobile users (BlackBerry and email approval)

Statistics and reporting

The built-in scoreboards provide administrators with real time, global and detailed view of on-going and closed workflows (total number of on-going processes, most used process by a given user, delayed actions, average processing time, ...)

For further data manipulation and analysis (reports, cross tables, OLAP cubes...), WorkflowGen enables export of data to dedicated Business Intelligence tools (Crystal Reports, Business Objects, Cognos...)

Client Extranet "Le Club"



10+ customizable ready-to-use workflow templates:

Leave Application, Help Desk Management, IT Clearance Application, Active Directory Account Update, Work Order, Investment Application, Expense Report, Capital Investment, Corrective Action, Customer Claim, Internal Procedure Validation

Comprehensive online resources

- > 300+ articles
- > Tutorials
- > SDK samples with source code
- > Helpdesk system (powered by WorkflowGen)

Your Enterprise Workflow Portal

- > Host enterprise processes within a single workflow portal
- > Scalability, Security, Integration
- > Fast Deployment

Immediate Benefits

- > Process automation and optimization
- > Transform paper forms to PDF eForms or Web forms
- > Real time process monitoring for all actors
- > Integration with IT systems
- > Accelerate compliance/governance projects (audit trail)
- > Cost reduction