

Tap Oil Limited

iManage Cloud Implementation

The Company

Tap Oil is an independent Oil & Gas exploration and production company with interests in Australia and South East Asia. Headquartered in Perth, Western Australia, Tap Oil has been listed on the ASX since 1996.

The company saw a need to migrate their existing on-premise implementation to the cloud in order to realise greater efficiencies and streamline workflows.

Outcomes

OIA's iManage Cloud offering has allowed Tap Oil to move iManage Work off ageing infrastructure and removed the need for them to replace it as a capital outlay. It has also allowed Tap Oil to recover the physical space this infrastructure has been taking up in their offices.

In-house support requirements have been significantly reduced by moving to the cloud, as maintenance and support requirements are provided by OIA as part of the service. OIA's iManage Cloud has helped to improve Tap Oil's productivity with the servers backed up in the Cloud minimising disruption to the system. Critical content is backed up, and employees can still work from home if office communications are down.



Image Source: tapoil.com.au

Overview

Tap Oil originally had the iManage Document Management solution installed on in-house infrastructure and the company wished to move this system from an in-house solution to a cloud-based solution.

The requirements for a private cloud based solution were based on downsizing internal support, aging hardware and multiple site access.

OIA iManage Cloud

The OIA iManage Cloud is a full-service, privately hosted instance of iManage's industry-leading work product management solution. The OIA iManage Cloud is available as a hybrid cloud service or fully hosted service in the cloud. Joining the OIA iManage Cloud will automatically give your business access to a full suite of iManage tools, including document management, email management, mobility, and much more. The system is completely managed, removing the need to worry about upgrading the system, monitoring, or applying fixes to the system if issues arise.





Image Source: www.tapoil.com.au

Implementing the Solution

The OIA iManage Cloud has greatly improved the company's risk management as document management has been put into an environment with higher levels of redundancy. Additionally, backup power systems and redundant internet are provided by OIA's local data centres with site to site replication.

Implementation of the solution across the company was very fast, and any issues that arose during the implementation were quickly worked through.

By migrating their iManage document management system off of a physical server and moving to the OIA iManage Cloud, Tap Oil has significantly reduced their overhead costs of maintenance of physical hardware and support requirements. In addition to this, the OIA iManage Cloud has provided the company with a robust expandable solution, without requiring large overheads for expansion.

With the OIA iManage Cloud solution, maintenance is automatically applied as required, and alerts are sent straight to the company. Any issues that arise are rectified and included in the package. These auto alerts remove the chance of human error and remove the stress of unplanned outages that would be difficult to foresee with manual review processes.

About OIA

Today's business conditions are placing greater demands on your Information Technology. Organisations are dealing with explosions in the volume of email, documents and data in general. Clients are seeking out a more efficient and economical service meaning your users need faster, more flexible systems in order to provide the levels of service required to remain competitive.

OIA has been working with businesses large and small for more than 25 years and understand what is required to deliver the new style of IT needed to keep you ahead of the game. Partnering with some of the world's leading providers of technology, OIA brings it all together in end-to-end solutions that allow you to focus on running the business, not managing the IT.

Visit www.officeinfo.com.au for more information.