

Case Study

ACIL Allen Consulting iManage Work Implementation



Company

ACIL Allen is the largest independent Australian-owned economics and policy consultancy. Having offices throughout Australia, they specialise in the use of applied economics and econometrics to analyse, develop and evaluate policy, strategy and programs.

Overview

ACIL Allen engaged Alan FitzGerald of Practice Connections to assist with the selection of a Document Management Solution from which the iManage Cloud was chosen as the best fit for the firm.

One immediate advantage of the iManage Cloud was that the ACIL Allen data would be stored in Australia, as opposed to their incumbent solution which was not meeting ACIL Allen's client's requirements in terms of data sovereignty.

The iManage Cloud is built on the latest technologies adopted by the largest cloud vendors to provide uninterrupted service to end users.

The main attraction of iManage to ACIL Allen was that it was a product specifically designed for firms like theirs, rather than a platform to be customised.

Outcome

OIA implemented iManage Cloud for ACIL Allen with an integration to their Workflow Max workflow system. OIA's consultants seamlessly integrated and implemented the solution to ensure it met ACIL Allen's needs.

ACIL Allen's previous document management solution was hosted on an offshore server, which prevented all documents being stored in one location as certain client's documents were required to be kept within Australia. As iManage Cloud operates both primary and backup Australian based data centres, this increased ACIL Allen's ability to search for all documents within a single repository.

Users at ACIL Allen prefer iManage over their previous system. With its user-friendly and intuitive interface, iManage has aided staff to work with content in a highly efficient and effective manner.

"We are extremely pleased with the outcome. The system is intuitive to use, a much higher proportion of our documents are stored in iManage than in our previous system, and it is easy to search for documents. Additionally, OIA and iManage have been very responsive to any queries that we have on the system, ensuring that the productivity of our users and IT staff is enhanced"

- Marianne Lourey, Executive Director
ACIL Allen





Product Overview

iManage was founded in 1995 and is a market share leader rapidly gaining momentum and expanding into new markets. Headquarters are based in Chicago USA however their products are relied on by more than 1 million professionals worldwide.

With iManage Work 10, professionals do not need to change how they work. Instead, as they travel to meet with clients, colleagues and outside contractors, they can securely access documents from wherever their work takes them in a user-friendly fashion that supports productivity and ensures compliance.

Email and document management for professionals is a must. The proper and secure handling, filing and protection of sensitive documents, contracts, communications and client information is a standard that all professional service organisations are expected to adhere. At the same time, firms want to increase their efficiency without adding undue labour costs or manual tasks. That's why iManage Work 10 is such a seamless match for how today's professionals work and access information.



About OIA

Today's business conditions are placing greater demands on your Information Technology. Organisations are dealing with explosions in the volume of email, documents and data in general. Clients are seeking out a more efficient and economical service meaning your users need faster, more flexible systems in order to provide the levels of service required to remain competitive.

OIA has been working with businesses large and small for more than 25 years and understand what is required to deliver the new style of IT needed to keep you ahead of the game. Partnering with some of the world's leading providers of technology, OIA brings it all together in end-to-end solutions that allow you to focus on running the business, not managing the IT.

OIA currently hold the iManage APAC Partner of the Year award (the ninth time we have won same) and the iManage APAC Cloud Excellence Partner of the Year (the third time for this and the only recipient since its inception).

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