

Georgiou Group WorkSite Mobility

The Company

Georgiou Group specialise in earthworks; roads & bridges; structural concrete; water infrastructure; precast; non process infrastructure; marine & port infrastructure; building construction; camp accommodation & villages; and land development.

Challenges

- Standardise information management processes across the company
- Streamline staff transitions between business units by implementing a single document management system
- Provide easy access to information for mobile workers traveling to different sites in the course of regular business
- Rein in the size of email stores in inboxes

Outcomes

- Implemented a company-wide document and email management solution to provide staff with a single interface for saving and accessing content
- Enabled collaboration across distributed teams
- Provide mobile access by authorized individuals from laptops, the internet, and the iPad
- Ensure unparalleled Information access with the ability to connect to virtually any file type, from any source



Mooka Staging Facility – Georgiou.com.au

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Communications and Technology Coordinator, Georgiou

Overview

Established in 1977, Georgiou began as a subcontractor on storm water, sewerage, and water components. The company later acquired two new business capabilities, Roadpave and its Geocrete concrete facility, and created a new entity, Georgiou Group. A review of their brand in 2007 and the addition of Building and Mining Services units brought forth Georgiou Queensland and Georgiou Victoria. Then, in 2009, Georgiou introduced a new brand identity to reflect the company’s growing and dynamic structure. Today, the company continues expanding into the oil and gas sector while operating in line with its vision of being “the best people to work with”.



The Need

Create a unified information management system accessible by mobile workers on iPads

Dean Fearnall, Georgiou's Information Communications and Technology Coordinator, explained how the company came to its decision to implement Autonomy Worksite with Mobility. Fearnall said, "Because we have grown in such a dynamic manner, we have separate divisions for engineering, building, and infrastructure. As the units were established, each one created its own filing standards for managing documents and other types of content. This created confusion when we needed to shift resources to accommodate changing project requirements." Because employees naturally become accustomed to certain systems and technologies, when staff moved between business units there were challenges adjusting to the different systems, which impacted productivity.

As a growing company with aspirations for continued growth, Georgiou wanted to implement quality management practices over documents and emails. Email management presented some serious gaps in the company's structure and email inboxes were being capped due to excessive volumes.

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The Solution

Implement a unified document management system enterprise-wide

To standardise document and email management across three main divisions, close the gap on email management, and streamline mobile access to files Georgiou chose Autonomy WorkSite, WorkSite Email Management, and WorkSite Mobility. Implemented on the iPad platform, mobile workers now access files and email remotely using a thin, light, state of the art device. "The increased accessibility of information provided by WorkSite and the portability of the iPad made Autonomy WorkSite the right choice for workers on the go. Now, instead of heavy 3 laptops, mobile workers carry the much lighter iPad," said Fearnall. WorkSite puts enterprise information at the fingertips of staff as they travel to different sites, ensuring they can remain connected to important documents and files without loss of productivity. The iPad also reduced training requirements, since staff had already been using iPhones, and were familiar with the Apple operating system.

With the help of Office Information Australia, a local HP Autonomy partner, Georgiou has begun introducing the new technology first to managers. Next, the plan is to roll out the new system to construction operations managers and project managers. Fearnall said, "The choice to deploy the solution first to managers helps ensure adoption, and paves the way for future uptake by direct reports." A survey taken prior to the implementation revealed that when upper managers use a particular system, adoption flows more readily down the management chain.

The key reason Georgiou selected WorkSite was its handling of email. Fearnall said, “WorkSite’s excellent ability to handle email on an iPad was the main reason we picked the product. Emails were not previously captured within the company. People hung onto them in a siloed situation. Now, with WorkSite, we have an excellent collaboration tool that users can access from anywhere at any time.”

WorkSite allows users to locate and share information for research or to distribute updates, regardless of their physical location. The environment provides the company with needed visibility into valuable information. Currently, Georgiou manages approximately 1 million items in WorkSite, including emails and documents.

With HP Autonomy’s ability to understand over 1000 file types from over 400 repositories, Georgiou is able to manage a broad range of content types including PDF, Adobe Illustrator and Photoshop, .avi, Microsoft applications including Visio and Publisher, Corel applications, .mpg, Autocad, Quicktime, MediaPlayer, and .wav files.

About OIA

OIA is a premier supplier of Information Management Solutions to businesses throughout the Asia Pacific region. As Master Distributor and Regional Support Centre for HP WorkSite, OIA’s expertise and dedication to delivering quality solutions has been recognised by being awarded HP Autonomy’s “ECM Partner of the Year” for the last four years. Our clients range from large scale international firms through to small start-up companies looking for complete IT&T solutions with a focus on ease of use and future growth.

OIA’s Consulting and Professional Services team are able to deliver a full-service model, encompassing Strategic Planning and Procurement through to Implementation, Asset Management and ongoing support through ad hock or managed services. Supported by a team of qualified professionals and a comprehensive best-practice library, OIA deliver robust and scalable solutions that meet the needs of your organisation both today and ongoing. Visit www.officeinfo.com.au for more information.