

OIA IT Management



Overview

Sound Information Management begins with secure and reliable infrastructure. OIA provides expert advice and support across your entire IT solution stack – from the underlying infrastructure through to the applications your business uses on a day to day basis.

Office Information Australia’s Technical Solutions Group (“TSG”) are able to deliver a full-service model, encompassing strategic planning, enterprise and small business design and implementation including security and mobile device management technologies. We also offer auditing, asset management, automated monitoring through to procurement, and ad hoc or managed support agreements.

Professional Services

OIA has implemented and managed a variety of IT environments and is competent with many technologies including the full Microsoft suite of on-premise and cloud solutions, industry best practices and hardware and security solutions.

In addition to managing clients’ end-to end IT, OIA has extensive experience working with in-house IT teams to design and deploy automated systems for monitoring, alerting and patching, SOE and application packaging, reporting and business intelligence, project delivery and overflow support.

What does OIA’s TSG do?

OIA supports a large number of organisations where we assist the client’s IT Team, and others which have little or no in-house hardware and software expertise. Such businesses require support at all levels, from consulting advice on direction, through to selection and supply of technologies in hardware and software, through implementation and training, disaster recovery planning, to ongoing support on a day-to-day basis as required.

- > Are you informed of current market technologies for your industry?
- > Do you get the support you need?
- > Have you got an IT Roadmap?
- > Are your IT processes streamlined to provide maximum efficiencies?
- > Are your systems secure?



Managed Services
OIA can help your business save money, time and resources by managing your IT on your behalf.



Infrastructure
Connectivity to the outside world is critical. OIA will ensure your connectivity is fast, secure and reliable.



Security, Risk + Compliance
We can advise you on Anti-virus and Anti-Spam, Firewall, Threat Detection, Back-up Management and Disaster Recovery planning.



Consulting Services
Engage our highly experienced professionals to provide advice, design solutions, plan deployments and manage your projects.



Procurement
OIA works with leading hardware, software and cloud vendors to ensure our clients have access to premium brands and solutions.



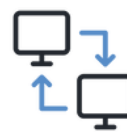
Cloud + Virtualisation
OIA offers a range of Cloud based infrastructure and applications as well as migration services.



Monitoring
OIA offers a range of System Monitoring solutions to identify issues before they become disasters.



Support
From adhoc support to full help desk services, OIA can tailor a support package to suit your needs.



Hardware Maintenance
OIA can provide you with a new level of assurance and value for your hardware maintenance contracts.



Office 365
OIA provides all aspects of your Microsoft Office 365 provisioning and management.



Applications
Your IT systems often include solutions from multiple vendors and OIA has extensive experience in managing these relationships and support.



Unified Comms
Improve collaboration and productivity by integrating email, messaging, chat and video using Unified Communications solutions from leading vendors.

Hosted Product Solutions

The cloud is now a standard technology and OIA has established key partnerships with hosted services that can assist our customers in many areas.

Key Hosted Solutions

- > Microsoft Office 365
- > Microsoft Azure
- > Email and Document Management (EDMS)
- > Hosted Hardware & Software
- > NBN, Fibre and Wireless solutions
- > Hosted Corporate Phone Systems
- > Online Backup Cloud Services
- > Security and Threat Management
- > Email Capture and Archiving

Specialist Services

- > LAN Management
- > Wired and Wireless Solutions
- > WAN Management
- > Microsoft Exchange
- > Office 365
- > Microsoft Teams
- > Virtualisation Technologies
- > AD Planning
- > Operating System Deployments
- > Migrations
- > Disaster Recovery
- > Multi-Factor Authentication
- > Firewalls
- > Web Filtering
- > Domain Security
- > Server & Desktop deployments
- > Unified Threat Management (UTM) Solutions

Why Choose OIA?

Experience – Drawing on a large team of qualified professionals and a comprehensive best-practice library, OIA are able to deliver robust and scalable solutions that meet the needs of your organisation both today and into the future.

Industry Tested – OIA has extensive industry-tested methodologies and processes to provide an efficient approach to an infrastructure assessment and subsequent technology design and deployment.

Who do we partner with?

OIA partners with the best of breed when it comes to solution providers. You can be assured that your information is in safe hands and we will find the best solution for your business.

